



Hospitality Skills Passport:

Supporting recruitment, progression and retention in hospitality

Employers

Are you looking for motivated, work-ready people who can grow with your business?



Recruiting and retaining the right people has never been more challenging. The Hospitality Skills Passport is an industry-led solution, developed with employers, accredited by OCN London, and brought to you by UKHospitality.

Approved colleges and training providers deliver a structured 20-day programme, designed to produce consistent learner outcomes nationally, supported by external quality assurance from OCN London.

By supporting the Hospitality Skills Passport, you'll gain access to candidates who are trained, motivated and ready to make an impact from day one. You'll also be part of a national movement to professionalise the industry, raise standards, and attract new talent into rewarding hospitality careers.



What is the Hospitality Skills Passport?

The Hospitality Skills Passport is a nationally recognised digital credential that confirms candidates have the core knowledge, skills and behaviours needed across front-of-house, kitchen and service roles.

It provides employers with a consistent benchmark for entry-level recruitment, helping to reduce duplicated training and ensuring new recruits can contribute from day one.

Accredited by OCN London and brought to you by UKHospitality and the wider industry, the Passport sets a clear entry standard that works across the breadth of hospitality.



Employer Benefits

- Join hundreds of employers working with centres delivering the Hospitality Skills Passport
- Save an average of £2,500 per hire by meeting work-ready, motivated candidates
- Recruit talent trained in the skills and behaviours you value — with real industry experience
- Help reshape hospitality's image promoting it as a flexible, progressive career



Next steps — to enable us to:

- Share programme information tailored to your business
- Match you with the regions most relevant to your organisation
- Connect you with your local DWP partner to join programme delivery teams in your chosen regions

Please contact **Sandra Kelly** from UK Hospitality at:
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Together, we are redefining careers in hospitality, opening doors for people, strengthening businesses, and shaping a stronger future for our industry.



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